

Flatland Flyways Refund Terms & Policy Agreement

A 50% non-refundable deposit is required at the time of reservation. The required amount will be applied towards the final package purchase. If a cancellation occurs, the entire deposit amount will be forfeited (see exceptions below). We encourage all guests to purchase insurance coverage through Global + Rescue in the case of an emergency, an abrupt end to our season due to inclement weather, harsh conditions that fail to allow us and/or airlines to provide services. We will get you in touch with a representative and assist you with the process in any way we can.

Cancellations will only be accepted via phone by each individual card holder.

Deposits will be invoiced and processed at the time of reservation. Deposits can be placed by check or credit card over the phone. All guests must read, sign and return the signed contract to flatlandflyways@gmail.com in order to finalize the booking process.

Deposits will be refunded to the bank account of the person or organization who initially paid the deposit. We cannot refund the deposit if a third party has paid the deposit on your behalf. Authorization from the original payer must be obtained before a refund can be considered. This will be at our discretion. Evidence of payment such as a receipt or a bank statement showing payment from that account may be required. Failure to do so will delay the refund or prevent it altogether.

Consideration of Refund:

- Hunt is called on our end due to weather advisories or an emergency.
 - *Please Note: Alternative dates will be provided prior to refund.*
- Unsuccessful in lottery draw to obtain a waterfowl license.

NO Refunds:

- Personal conflict post-booking.
- Flights are cancelled or delayed.

NO Refunds & NO Return Visits:

- Violation of safety standards, regulation, policy, or rules set by FF, Federal and/or State.
- Zero tolerance before or during the hunt.
- Inebriated behavior at the Lodge or on property.

Single individual will jeopardize experience for entire group, and all will be asked to leave immediately.

I have read the terms and conditions above and agree to Flatland Flyways refund policy.

Print: _____

Sign: _____ Date: _____